

HAL DENDURENT, PMP
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PROFESSIONAL SUMMARY

Focused, dedicated, highly motivated PROJECT/PROGRAM MANAGER with over 20 years diversified business experience. Versatile, organized, and innovative leader who easily interfaces between technical and non-technical stakeholders. Proven ability in these areas of expertise:

- Program/Project Management
- Group Facilitation
- Writing and Documentation
- Technical Product Development
- Team Leadership
- Training and Support

PROFESSIONAL EXPERIENCE

INTERMEC TECHNOLOGIES CORPORATION, Cedar Rapids, IA 1985 to 2003
Program Manager – Product Development, 2000-2003

Managed major hardware and software new product development projects, with planning, budget (\$2.5M annual), contract, scheduling, quality and performance responsibilities. Led interdepartmental teams 15-20 strong. Also worked directly with contract manufacturers and developers.

- Initiated consolidated funding of closely related projects
- Introduced company product development process into two new areas
- Developed and introduced scope change control procedures to teams
- Unified disparate, geographically distant individuals and groups into effective teams

Project Manager – Application Software, 1999-2000

Managed medium-sized development projects for a variety of end customers, working with internal developers or with a team of contract developers and directly with customer and field sales personnel.

- Wrote requirements for developer tool products.
- Introduced HTML documentation combined with web site for software developer kits.
- Successfully rescued a failing project for a major customer.
- Dealt effectively with “difficult” customers.

Application Software Engineer, 1998-1999

As developer support case manager, resolved internal and external customer programming problems through personal efforts or by assembling ad hoc teams.

- Designed and implemented web-based system for global information and software dissemination.

Developer Support Programmer/Analyst, 1993-1998

Designed, programmed, and documented developer support systems (tool kits, software libraries). Provided direct and indirect assistance to internal and external programmers.

- Established and led award-winning grass-roots peer training program.
- Received departmental award for outstanding documentation.

Project Engineer, 1991-1993

Led development of software development and test tools.

Systems Analyst, 1988-1991

Managed development and support of proprietary operating system.

Technical Specialist, 1985-1988

Provided training and support for proprietary programming language and operating system.

- Received divisional award for initiating software maintenance agreements.

Positions Held Prior to 1985

LEIGHTON BUSINESS SYSTEMS, Bangor, ME

Programmer/Analyst

Wrote application software and provided system support and training to customers.

H. O. DENDURENT BOOKS, Bangor, ME

Founder/Manager

UNIVERSITY OF MAINE, Orono, ME

Assistant Professor of English

Taught undergraduate and graduate courses, performed research and published books, served on committees.

EDUCATION

M.A., Ph.D., English, Northwestern University, Evanston, Illinois

B.A., English, Mathematics, Philosophy, Sacramento State College, Sacramento, California

Computer Science and Software Engineering courses at University of Maine (Orono), Iowa State University (Ames), Kirkwood Community College (Cedar Rapids, Iowa)

PROFESSIONAL AFFILIATIONS AND RECOGNITION

Institute of Electrical and Electronics Engineers (IEEE), senior member and active leader

- Section Chair, Conference Chair
- Recipient of local, regional, and national awards, including Third Millennium Medal, Professional Achievement Award, Outstanding Member, Ted C. Hunter Award

Project Management Institute (PMI), member and active leader

- Project Management Professional Certification (PMP)
- Chapter Officer

University of Northern Iowa, College of Natural Sciences Advisory Board, Member